

press release

March 11, 2025

G&S SatCom's G&S SatConnect® selected by Viasat Energy to Enhance Customer Experience

Osnabrück, Germany, March 11, 2025 – **Viasat Energy Services has chosen G&S SatCom for the implementation of G&S SatConnect®: a cutting-edge, cloud-based, real-time monitoring system incorporating AI-driven innovation and analytics tools designed to enhance network performance and customer experience.**

With this agreement, Viasat Energy is launching G&S SatConnect® as part of their new customer-facing portal that integrates different network data into a unified, user-friendly interface.

The deployment encompasses ST Engineering's iDirect Evolution and Newtec Dialog networks and enables connectivity from GEO, MEO, and LEO services, such as Eutelsat's OneWeb, seamlessly integrating various transport paths with an SD-WAN network to enhance connectivity, optimize traffic management, and further enhance resilient and efficient network infrastructure.

Key Benefits of the Partnership:

- **Advanced Monitoring & Analytics:** G&S SatConnect® provides state-of-the-art data ingestion and analytics, allowing Viasat Energy to extend its ability to proactively manage and optimize its services in real-time, while giving end users direct visibility to the performance of their sites.
- **Cloud-Based & Scalable:** The platform is accessible from anywhere, ensuring seamless oversight of network performance on a global scale.
- **Tailored Solutions:** In addition to the off-the-self version of G&S SatConnect®, G&S SatCom will deliver custom features specifically designed to meet Viasat Energy's unique operational requirements.
- **Strategic Growth & Long-Term Commitment:** The three-year commitment solidifies a strong collaboration between Viasat Energy and G&S SatCom, paving the way for ongoing innovation and service excellence.

"Our choice of G&S SatCom to deliver our new network information and management portal is all about giving our energy customers the best possible user experience," said Lee Ahlstrom, President, Viasat Energy Services. "These customers are solving complex operational challenges, so working with partners like G&S to incorporate AI and cloud-based technology is one of the ways we can help ensure that mission critical networks in remote locations meet and exceed customer expectations. The added insight and control will provide our end users the confidence to operate more safely, sustainably, and efficiently."

This collaboration marks another significant step in Viasat Energy's continued strategy to optimize its satellite communications infrastructure and customer experience. By streamlining operational processes and enhancing network visibility, Viasat is

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reinforcing its commitment to providing high-quality, reliable connectivity solutions for the energy and satellite communications sectors.

Meet G&S SatCom at Satellite 2025, booth #1219 in Washington, DC to learn more about this exciting partnership and the future of satellite connectivity.

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About G&S SatCom

G&S SatCom specializes in creating innovative software solutions for the satellite industry, addressing the needs of service providers, satellite operators, and governments globally. Our flagship product, **G&S SatConnect®**, streamlines satellite operations, offering seamless multi-orbit orchestration, real-time network monitoring, and advanced service management on a single platform. **G&S SatConnect® AI**, our latest enhancement, integrates AI-driven capabilities to optimize network performance, improve decision-making, and drive significant cost efficiencies. Trusted by global leaders, we are leading the way to a brighter future.

About Viasat

Viasat is a global communications company that believes everyone and everything in the world can be connected. With offices in 24 countries around the world, our mission shapes how consumers, businesses, governments and militaries around the world communicate and connect. Viasat is developing the ultimate global communications network to power high-quality, reliable, secure, affordable, fast connections to positively impact people's lives anywhere they are—on the ground, in the air or at sea, while building a sustainable future in space. In May 2023, Viasat completed its acquisition of Inmarsat, combining the teams, technologies and resources of the two companies to create a new global communications partner. Learn more at <http://www.viasat.com>, the [Viasat News Room](#) or follow us on [Facebook](#), [Instagram](#), [LinkedIn](#), [X](#) or [YouTube](#).

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